

Dispatch & Delivery Policy

Delivery Terms

Shipping of Physical Goods

After ordering online, you will receive an email confirmation containing your order. If any items are unavailable at the time of order, delivery will take a longer than expected. Your order will not be despatched until payment has been received by The FPV & XR Owners Club of Victoria.

Australia Post or courier is responsible for the goods during transportation.

If an item is missing or the items you receive are incorrect, please contact us to discuss your order.

Please, check the package delivered within 48 hours of receipt. If any damage is revealed, contact us within 7 days as claims may need to be made to Australia Post

Delivery Options

“Standard Shipping (1-9 days)” – Shipped by our nominated mail or courier service.

Delivery time estimates apply to in-stock items and are calculated in business days, this excludes the one business day the order was placed and the processing time of the order.

Please note for regional and provincial areas of Australia (including NT, WA & Outback Queensland) shipping may take up to 3-4 weeks. The cost of this postage includes road service only, if you would like any other type of postage/freight to be used such i.e. Air freight please contact us to arrange for this.

Products can only be shipped to an Australian address, please contact us prior to purchasing if you wish for goods to be shipped outside of Australia.

Products in stock will be sent after the payment is verified, and this can affect delivery time.

Orders do not have insurance. If you wish to insure your order, please contact us to organise. Insurance will incur additional costs. Please be aware that lost or damaged goods will not be the responsibility of the FPV & XR Owners Club of Victoria

If you wish to query a delivery, please contact us at shop@fpvxrclub.com